

17 March 2010

A2000 Solutions Pte Ltd
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#07-17 Tech II
Singapore 567760

LETTER OF APPRECIATION

We are writing in appreciation to your company for providing us the accounting software that helps us to manage our accounting functions efficiently since 2005.

Our accounts dept is currently using the Clarity Accounting Software and we are pleased and satisfied with the performance of the software in terms of its overall reliability despite the high volume of transactions

The software also helps us to generate different level of reports for management and all division heads for monthly reviews for prompt decision making.

On top of the basic programme, we had implemented an additional enhance feature called the auto posting tool that cuts down our manual entries for late and advance cost.

This feature help us to do auto posting for late and advance cost to the months accordingly for accurate profit & loss reporting.

Even at times when we faced problem with the programme, we are pleased with the quick response from your side to solve the issues immediately.

We would like to take this opportunity to thank Chin Hwee for his unconditional help at all times whenever we called him and Choi Mei during the software implementation as she worked very closely with us to cater to our needs and completed the project as scheduled.

Last but not least, the prompt response from James & Margaret on any issues or queries to A21 accounting software is excellent.

Yours faithfully



P.Sivapakkiam
Accounts Manager